

Limited Warranty

Custom Comfort Medtek warrants its manufactured products to be free of defects in material and workmanship for up to two years. Specific product warranties:

Two years:

- Blood draw series chair frames
- Recliners
- Lounge series chair frames
- Portable series chair frames
- Infant stations
- Stools
- Benches
- Tables
- GN series supply carts

One year:

- Supply cabinets
- Modular cabinets
- All vinyl components, attachments and options

Additional warranty information:

All height-adjustable power & hydraulic draw chairs, exam tables, donor lounges and recliners have a one-year warranty on lifting columns/pumps and related controls.

The warranty period is from the date of original purchase, provided that the product is used under normal operating conditions intended by the manufacturer and excludes normal wear damage. This warranty is only valid in the country of purchase (U.S.A.), is non-transferable, and is available only toward original retail purchases from Custom Comfort Medtek. Custom Comfort Medtek may, at its sole discretion, repair or replace any components found to be defective during the duration of this Limited Warranty. Custom Comfort Medtek shall not be liable for any labor, shipping or any other costs incurred as result of or in conjunction with a warranty claim.

The purchaser's exclusive remedy under this warranty shall be limited to such repair or replacement of defective components. For warranty service, contact Custom Comfort Medtek directly.

Exclusions

There are no other warranties, conditions, representations or guarantees, expressed or implied, made or intended by Custom Comfort Medtek, and all other warranties, conditions, representations or guarantees including any warranties, conditions, representations or guarantees under any Sale of Goods Act or like legislation or statute is hereby expressly excluded. Any and all other implied warranties shall not extend beyond the duration of the express warranty. Liability for incidental or consequential damages is excluded to the extent permitted by law. Some states do not allow the exclusion or limitation, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. In addition, you may also have other rights, which vary from state to state.

General Provisions

No warranty herein contained or set out shall apply when damage or repair is caused by any of the following:

Damaged in transit, accident, alteration, abuse or misuse of product (i.e. exceeding weight capacities), applying inordinate pressure to footrest/leg rest, use in Mental Health Facilities or like institutions, fire, water damage, theft, war, riot, hostility, acts of God.

**Revised 1/1/2026 superseding all previous documentation*